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# Annual Business Awards 2024

# Entry Form Excellence in Customer Service Award 2024

This Award is for the Company that demonstrates a commitment to continuously improving its standards of customer care and has a concise and well-implemented customer care policy.

**Please provide a presentation of your business and why you think your company should win this award, the judges will be looking for evidence of;**

* Evidence of your customer care policy
* How you deal with customer care issues and ensure quality and consistency of customer service
* Employee training & development
* How you obtain customer feedback E.g. Facebook reviews, TripAdvisor, Google and other interactive methods
* New ideas to enhance the customer experience

|  |  |
| --- | --- |
| Company Name |  |
| Address |  |
| Type of Business |  |
| No. of Employees |  |
| Company Start Date |  |

***Please include a copy of this form with your presentation***